

Data Collection Desktop 7.0 Fix Pack 2 Installation Instructions

System requirements and installation

When you run the IBM SPSS Data Collection Desktop 7 Fix Pack 2 installer on your machine, it will verify which applications are installed, and install only the required files for the applications currently installed. If no applications are installed, you must first install the appropriate applications from the IBM SPSS Data Collection Desktop 7 installation media.

Important:

- The fix pack will backup all customizable files prior to installing new files (for example, many of the application configuration files can be customized to meet your business requirements). The fix pack may overwrite these files, but will create backup versions prior to overwriting.
- Ensure all applications are closed before starting the fix pack installation. The IBM SPSS Data Collection Desktop 7 Fix Pack 2 installer may initiate a system reboot to complete the installation procedure.

Caution:

Do not attempt to install IBM SPSS Data Collection Desktop 7 Fix Pack 2 over the following products:

- Release 6.0.1 or earlier Data Collection products.

Installing the fix pack

Copy the *IBM SPSS Data Collection Desktop 7 Fix Pack 2 (x86).exe* or *IBM SPSS Data Collection Desktop 7 Fix Pack 2 (x64).exe* file to your computer, and double click the file. You will need to have administrative privileges, and if you installed the products using a specific user, you should log on to the machine as that user to install the fix pack.

Uninstalling the fix pack

Use the *Windows Control Panel > Add or Remove Programs* feature to uninstall the fix pack. If you uninstall the fix pack, it will delete all the new files that it installed but it cannot restore the original versions of files that it updated. Therefore, uninstalling the fix pack will result in IBM SPSS Data Collection Desktop products that do not work correctly. In order to return to a working environment, you must uninstall and reinstall the software.

Notes

- IBM SPSS Data Collection does not support products patched at different levels. When the fix pack installer prompts you to select which products to upgrade, any products currently installed on your system are selected by default. If you elect not to patch a product installed on your system, the fix pack installer removes that product.

- When you install the fix pack, it will add an entry to the *Windows Control Panel > Add or Remove Programs* list, indicating that it is present.
- If Windows automatically repairs an IBM SPSS Data Collection Desktop 7 product after the fix pack has been installed, you will need to uninstall and install the fix pack again in order to restore the patched files for the repaired product. A repair will typically occur only after one or more product files have been deleted. When a repair takes place, the product installation dialog may appear after you start an IBM SPSS Data Collection Desktop product, and details of the repair may also be logged in the Windows event log.
- The 32-bit version of IBM SPSS Data Collection Desktop 7 cannot read data from Microsoft Excel 2010 64-bit files. Ensure that the 32-bit version of Microsoft Excel 2010 is installed when working with the 32-bit version of IBM SPSS Data Collection Desktop 7.

For information on system requirements, see the *IBM SPSS Data Collection Desktop 7 Installation Guide*. The guide is located on the IBM SPSS Data Collection Desktop 7 media at: */Documentation/<language>/Desktop_Installation_Guide.pdf*